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organizational behaviour. A field of study that investigates the impact of individuals, groups, and structure on behaviour within organizations; its purpose is to apply such knowledge toward improving an organization's effectiveness. organization.

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Organizational Behaviour

Quit Chapter Start Contents Video Chapter End Web Site ▾ | ▾ Eighth Edition ORGANIZATIONAL BEHAVIOR CONCEPTS CONTROVERSIES APPLICATIONS STEPHEN P. ROBBINS San Diego State University PRENTICE HALL Upper Saddle River, New Jersey 07458

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Chapter 2 Perception, Personality, and Emotions

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Organizational Behaviour: Concepts, Controversies ...

b. organizational behaviour is largely theoretical and difficult to apply to the real world. c. leadership cannot be readily studied or understood through organizational behaviour. d. relationships between leadership and decision making are not clear. e. organizational behaviour is based largely upon an intuitive approach. 49.

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Organizational Behaviour: Concepts, Controversies ...

Every organization contains people, and it is management's job to direct and coordinate these people. This is the leading function. When managers motivate subordinates, direct the activities of others, select the most effective communication channel, or resolve conflicts among members, they are engaging in leading.

Eighth Edition ORGANIZATIONAL BEHAVIOR

11) Behaviour that is observed as being different from the behaviour previously demonstrated, refers to A) differentiation. B) consistency. C) consensus. D) distinctiveness. E) unanimity. Answer: B Diff: 2 Type: MC Page Ref: 40 Skill: Recall Topic: Attribution Theory Objective: 2